



Electronic Visit Verification

Third-Party EVV Vendors

To be compliant with Section 1903(I) of the Social Security Act, as added by section 12006 of the 21st Century Cures Act (Pub. L. No. 114-255) and further amended by Public Law No. 115-222, the State of Georgia implemented Electronic Visit Verification (EVV) for Personal Care Services (PCS) on July 1, 2021 and will implement EVV for Home Health Care Services (HHCS) by January 1, 2023. The requirements of Section 1903(I) apply to PCS and HHCS provided through Georgia's Home and Community Based Services (HCBS) programs under the following authorities:

- SSA Section 1915(c) Home and Community-Based Services Waivers
- State Plan for Georgia Pediatric Program In-Home Nursing

The Department of Community Health (DCH) has implemented a State EVV solution that can be used by Providers to meet state and federal EVV requirements. Providers also have the option to use a third-party EVV solution of their choice. The third-party solution must meet all mandatory federal EVV requirements and integrate with the State EVV solution, Netsmart Mobile Caregiver+. All costs associated with using a third-party EVV solution are the responsibility of the Provider.

If you are a Provider considering the use of a third-party vendor to capture EVV visit information and submit PCS and/or HHCS claims, you will need to ensure the vendor has completed the process to integrate with Georgia's EVV vendor, Netsmart. **A list of approved EVV vendors who have completed or are in the process of completing the integration process is provided in the table below and on Georgia's EVV website under the EVV Third-Party Information subpage:**

<https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification-evv/evv-third-party-information>.

If you do not see the third-party EVV solution vendor you are considering listed in the table, please request that the vendor contact Netsmart immediately at evvintegrations@ntst.com. Once an email is received from the third-party EVV solution vendor, Netsmart will provide the vendor with detailed instructions, including the state and federal EVV requirements along with next steps to begin the integration process.

Please note the following deadlines regarding the third-party integration process:

- **The deadline for initiating the integration process with Netsmart is March 31st, 2022.**
Third-party vendors need a signed contract/attestation with Netsmart and an active user in Georgia by March 31st, 2022, to integrate. Any vendors that want to begin their process post March 31st, 2022, will be subject to implementation and maintenance fees.
- **The deadline to fully complete the integration process with Netsmart is June 30th, 2022.**
All third-party vendors that currently have a signed contract/attestation with Netsmart and an active user in Georgia must complete integration and be in production by June 30th, 2022. If they do not complete integration by June 30th, 2022, the vendor may not be allowed to participate in Georgia's EVV Program.

If you have any questions or concerns, please email the DCH EVV mailbox at: evv.medicaid@dch.ga.gov.

Thank you for your time and commitment to EVV compliance!



The table is up to date as of 3/10/2022 and will be updated as vendors progress through the integration process.

Third-Party EVV Vendors			
Completed integration – Production Ready	Completed the attestation agreement and engaged in the integration process	Declined to integrate or Disqualified	Have not submitted attestation agreement / No providers in scope
Alayacare	MatrixCare (Home Health)	Aymira Healthcare Technologies	Assuricare (August Systems)
Alora Healthcare Systems	myEZcare	Bayada	Carevoyant
Ankota	SETWorks	First Visit Software	Complia Health (ContinuLink)
Aveanna Healthcare	Ujatcare.com Inc.	King David Community Center o Atlanta, Inc.	Greenline Business Solution
AxisCare		Nemicare	HHAeXchange
Axxess		PCG Public Partnership (PPPL)	InMyTeam Corp.
Billiyo Health		Residex	Kanrad Technologies (KanTime)
BrightSpring Health Services (formerly ResCare)		Sestra Solutions	MCM Solutions (Stopwatch Technology)
BrightStar Care (ABS Mobile)		Total Systems Design	MITC Software
Carecenta		Vypersoft	Neurosoftware (Adacare)
Caresmartz			PointClickCare/CellTrak
CareTime			Qualifacts / Carelogic
Caryfy			Sandata
CellTrak Technologies			Spectrum TeleTrack Voice Technologies
Clearcare Online Solutions			Vertex Systems
Cub Hub Systems			
Direct Care Innovations (DCI)			
Generations Homecare system			
GeoH Software			
Home Care IT (eCaring)			
HomeNurse, Inc.			
Information Age Technologies (Copilot Pro 21)			
Kaleida Systems (eRSP)			
MatrixCare			
Maxim Healthcare			
Medflyt			
MedSide Healthcare			
MEDsys			
MyEVV			
Netsmart			
Rose Mark-Shoshana Technologies			
SMARTcare			
SwyftOps			
Therap Services			
Treasures Doc			
Webauthor			